



Tel: +44 (0) 1684 296 176

Email: sales@star-hydraulics.co.uk

Sending your servo valve service/repairs to STAR

- Please ensure your valve is packaged safely and securely to prevent damage in transit, and if you have a blanking plate, don't forget to secure it to the valve to prevent oil leakage.
- Send your valve and the completed copy of the form below to STAR in Tewkesbury, full address below.
- Standard service/repair inspections will be carried out for free generally within 2 – 3 working days (if you require a priority service, please just give us a call and we'll do everything we can to help you get back up and running in no time!), and a Quotation / Service report will then be emailed detailing any faults, failures, recommendations, rectification work, additional cost items, delivery time and repair price.
- If you wish to proceed with the service/repair, please send an official PO in order for us to proceed with the work.
- Service/Repairs are usually completed within 1 – 2 weeks* from receipt of your PO.
*subject to workload and replacement parts required.
- All serviced/repaired valves regardless of manufacturer are completed and returned in an as new condition, with a flow plot and receive a 1 year warranty as standard*.
*This will be increased to 2 years if your system cleanliness levels meet our recommended classifications.
- Carriage charges will apply. We will of course send you the tracking number if required.
- Please note – any service/repair valves not ordered within 12 months from receipt of our service & Inspection report will be scrapped off, no charge shall apply.

Please send this completed form with your valve to:

Star Hydraulics Ltd, Severn Drive, Tewkesbury, Gloucestershire, GL20 8SF

Company Name: _____

Invoice Address: _____

Delivery Address: _____

Contact Name: _____

Email Address: _____

Phone Number: _____

Description of fault:

System info. (e.g. application/machine type, last oil analysis date and results):

